



Call us anytime.

Important numbers you'll want to know.

At the Center level.

The following phone numbers allow you immediate access to the Concentra colleagues directly accountable for your satisfaction and your employees' satisfaction as our patients. These individuals will be the most knowledgeable about the specifics of your account, and they and their staffs will have the most involvement—face to face—with your employees.

- Center Medical Director—**Dr. George Moore/413-746-4006**
 - Call about Specific Cases you need addressed.
- Physical Therapy Director—**Brian Ferlera/413-746-4006**
 - Email: Brian_ferlera@concentra.com
 - Call about Specific Cases you need addressed.
- Center Operations Director—**Laurie Waddell/413-746-4006**
 - Laurie_Waddell@Concentra.com
 - Call about Center specific questions/ account updates/ issues.
- Client Relations Manager—**Marti-Ann Martins/413-348-1814**
 - Marti-Ann_Martins@Concentra.com
 - Call about new services/ questions about regulations/ trainings.

At the Area/Regional level.

In the event that one of your center contacts is not available and the situation needs immediate action, the following are phone numbers for our area/regional managers.

- VP of Medical for North East Zone—**Dr. Thomas Hadley /248-613-3737**
- VP of Physical Therapy North East Zone—**Kelth Havemeyer/860-250-4369**
- Director of Operations—**Mary Kenney/207-576-1263**
- Regional Sales Manager—**Tony Silva/ 508-243-4948**

Improving America's health, one patient at a time.

